



CHILDREN'S GROUP CLASS POLICIES

GROUP RESERVATION

Your child will be reserved for a group class timeslot. If for any reason, your child is not able to attend, please cancel your reserved timeslot in mymusicstaff.com and notify Jessie for reason of cancellation.

EXCUSABLE CANCELLATIONS:

1. Medical emergencies and death in the family.
2. If you or anyone in your family is sick within a few days of your lesson day.
3. Inclement weather conditions make travel impossible.
4. If the teacher needs to cancel.

NON-EXCUSABLE CANCELLATIONS

1. No call/No show.
2. Student or parent "forgot" about the class.
3. School concerts (if notified less than 5 days before lesson).
4. Last-minute travel plans (if notified less than 5 days before lesson).

NON-REFUNDABLE CANCELLATIONS

1. Last-minute cancellations due to sports, extracurricular activities or drama club are non-refundable.

** Please consider speaking to your child's activity coordinator and negotiating the allowance of their lesson time within the practice schedule. I only ask for 30-45 minutes/once a week with your child. Outside activities require 3-4 times the amount of time weekly.

PRICING

\$25 per class rate, billed monthly in advance.

PAYMENTS

1. Monthly invoices will be emailed around the 15th of each month, for the upcoming month.
2. Classes are required to be pre-paid monthly, based on the number of class days per month; some months may include 5 classes.
3. Online payments are required to be submitted by the 1st day of each month. An additional 4% processing fee is added to online payments.

4. Cash payments are required to be paid the first lesson of each month. Cash payments *exclude* the 4% processing fee; payment due is the subtotal.

I understand that people can fall into hard times. Please know that I am happy to work with you in the best possible way!!

ADDITIONAL COSTS

Each child is required to purchase their own instrument kit. If you have questions about purchasing your child's instrument kit, please contact Jessie Taylor.